

## What we offer?

100% of Volunteers stated that they felt their confidence had improved

Touchstone have been working with volunteers for many years. We specialise in recruiting, training and supporting volunteers into placement at Touchstone or with one of our partner organisations.

Volunteers are fully supported and able to build their confidence, self-esteem, reduce isolation, learn new skills and make new friends.

Touchstone can provide:

- Training to volunteers on a range of modules. This can be tailored to meet the needs of your organisation.
- A free enhanced Disclosure and Barring Service check for all volunteers.
- A tailor-made personal development plan for all volunteers.
- One-to-one supervision and/or group supervision for all volunteers.
- Personalised certificates and references on completion of training and placement.
- Advice regarding future opportunities, e.g. writing CV's, looking for work.
- Collating monitoring data, reflecting the needs and outcomes of your service.

70% of employers report that they would hire a potential candidate with voluntary experience over another without voluntary experience



## What we offer?

### Are you interested in working with Volunteers?

Many small/medium sized organisations don't have the time or resources to recruit and manage volunteers.

98% of Volunteers stated support was 'good', 'very good' or 'excellent'

Touchstone are able to provide this service to organisations who would like to benefit from access to a rich and diverse pool of experienced volunteers, trained in line with services' needs and organisational policies and procedures. Organisations can benefit in savings from hiring premises, training, supervision and more.

Touchstone have supported Advocacy For Mental Health and Dementia (A4MHD) to recruit, train and support volunteer advocates, including supporting the staff team to manage and supervise volunteers in line with their service requirements.

Touchstone have also worked with Positive Action For Refugees and Asylum Seekers to provide individual service needs and objectives to create a clear contract at a fair price.

Touchstone are now:

- Recruiting and selecting volunteers for the service.
- Coordinating volunteer training and support.
- Completing all advanced DBS checks and references.
- Inducting, training and supporting volunteers before and during their placement, and providing regular supervision.
- Collating information for monitoring and evaluation.

## Feedback from Previous Volunteers

*'It would have been difficult to recruit volunteers as we are such a small organisation. They have provided and supported our volunteers extremely well' - CM PAFRAS*

*'Our volunteer has grown from strength to strength and regularly meets up and is motivated by other volunteers at Touchstone'*  
CM Leeds Mind

*'Touchstone's Volunteers Project is a great service. Service users referred to Volunteers Project have been provided with highly trained and supported volunteer befrienders. The service has been very understanding of our needs as well as our service users' - JB St Anne's*

## Further Information / How to Contact

If you would like any further information please contact:

Zeba Khan  
Touchstone Volunteers Project  
Support Centre  
53-55 Harehills Avenue  
Leeds  
LS8 4EX

0113 219 2727  
zebak@touchstonesupport.org.uk  
www.touchstonesupport.org.uk

Touchstone-Leeds. Registered in England & Wales No. 2200394.

Registered Charity No. 1012053

## Touchstone



**VOLUNTEERS  
PROJECT**



Guide for Services

